

James Loyce, Jr., M.S.
President

Dan Bernal
Vice President

Edward A. Chow, M.D.
Commissioner

Cecilia Chung
Commissioner

Suzanne Giraudo ED.D
Commissioner

Laurie Green, M.D.
Commissioner

Tessie M. Guillermo
Commissioner

**HEALTH COMMISSION
CITY AND COUNTY OF SAN
FRANCISCO**

**London N. Breed Mayor
Department of Public Health**



Grant Colfax, MD
Director of Health

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**MINUTES
HEALTH COMMISSION MEETING
Tuesday December 3, 2019 4:00 p.m.
101 Grove Street, Room 300
San Francisco, CA 94102**

1) CALL TO ORDER

Present: Commissioner James Loyce, Jr., M.S., President
Commissioner Dan Bernal, Vice President
Commissioner Edward A. Chow M.D.
Commissioner Suzanne Giraudo, Ph.D
Commissioner Laurie Green, MD
Commissioner Tessie Guillermo

Excused: Commissioner Cecilia Chung

The meeting was called to order at 4:03pm.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF NOVEMBER 19, 2019

Action Taken: The Health Commission unanimously approved the November 19, 2019 minutes.

3) Grant Colfax, Director of Health, gave the report. The full report can be viewed at:
<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

Mayor Breed announces opening of 72 behavioral health beds on Treasure Island

On November 20th, Mayor London N. Breed and HealthRIGHT 360 announced the opening of 72 new residential step-down beds on Treasure Island for people who are continuing outpatient substance use treatment and are at risk of homelessness. The beds are part of Mayor Breed's efforts to expand the number of behavioral health beds throughout the city and will be operated as part of HealthRIGHT 360's Recovery Residence Program. Residential step-down beds are one type of behavioral health bed in the City's system and provide a safe and stable place for people to live as they continue outpatient treatment for substance use disorders.

The 72 beds on Treasure Island were funded through a combination of excess Educational Revenue Augmentation Funds in Fiscal Year 2018-19 and 2019-20 and a contract with HealthRIGHT 360 from the California Department of Health Care Services. The residential step-down beds are for people who are transitioning from more intensive substance use residential programs into outpatient services. On-site recovery coaches provide residents with mentorship and support, and assist residents with finding and maintaining a job, building social skills, self-esteem, and goal setting.

The Department of Public Health (DPH) contracts with service providers in the City, like HealthRIGHT 360, to operate facilities at various levels of care in the behavioral health system. The City currently funds approximately 2,000 behavioral health beds at multiple levels of care. Since taking office, Mayor Breed has identified funding for more than 200 behavioral health beds, and is committed to adding additional beds to the system of care.

City prepares for winter weather storms

On November 26th, the Department of Emergency Management (DEM) conducted a Winter Weather Incident Management Team (IMT) call to discuss the holiday week's weather forecast by the National Weather Service. The IMT call included the Department of Public Health (DPH), Department of Homelessness and Supportive Housing (HSH), Human Services Agency (HSA), Fire Department (SFFD), Police Department (SFPD), Public Works (DPW), and more.

As the team continues to monitor the anticipated storms, DEM, SFFD, DPH, HSA, HSH, and other city agencies have sent out cold weather preparedness information to all partners and continue to share information on social media. HSH also has 75 pop-up mats ready for use available Tuesday through Sunday on top of the winter shelter expanded system. DPH will be supporting HSH if there are any needs and if new weather shelter is needed in which environmental health inspectors can be provided. DPH also arranged for expanded capacity at Humming Bird Place (+10 bed) and Sobering Centers also increased capacity (+2 mats and 5 beds.)

San Francisco commemorates World AIDS Day

December 1 marks the annual observance of World AIDS Day. San Francisco continues to lead the fight against the HIV epidemic.

During September, Mayor London N. Breed and the San Francisco Department of Public Health announced a record low number of new HIV diagnoses along with additional results of the most recent [2018 Annual HIV Epidemiology Report](#). In 2018, new diagnoses dropped to 197, a decrease from 2017, which saw 227 new diagnoses. This marks a 58% reduction over the past 6 years (compared with a 7% national decline over the same time.) In addition, the annual HIV report showed that disparities by race and ethnicity, age, gender, housing status, and risk group remain. There are several initiatives aimed at closing the gaps among populations that have more new infections, poorer access to care, and lower rates of viral suppression. Click [here](#) to read more about how the health department will address the disparities.

In San Francisco, due to widespread testing programs, 94% of people living with HIV are aware of their status. San Francisco continues to move more quickly than ever to connect people to care after their diagnosis. In 2018, 91% of people newly diagnosed were linked to care within one month of diagnosis, many on the same day, thanks to the expansion of the RAPID initiation of HIV treatment program. Through the success of the RAPID program and our network of HIV providers, people living with HIV are starting therapy faster after entering care— many on the same day.

In 2020, San Francisco and Oakland will be hosting the [2020 International AIDS Conference](#) from July 6-July 10. It is the world's largest annual AIDS conference and it's estimated that 15,000 participants will visit the Bay Area.

Chinatown Public Health Center celebrating more than 50 years of health care

Chinatown Public Health Center (CPHC) is celebrating 50 years since breaking ground on construction at its current location, and 90 years of continuous service in the Chinese and immigrant communities of San Francisco. The clinic will celebrate its anniversary December 5 with health care and city leaders, patients, staff and community partners. Speakers will include Dr. Edward Chow, San Francisco Health Commissioner; Dr. Hali Hammer, Director of Ambulatory Care at the San Francisco Health Network; and Dr. Sunny Pak, Medical Director at CPHC. Staff who have worked at CPHC for more than 10 years will also be honored at the event.

CPHC has historically served its patients with a culturally and linguistically appropriate approach, integrating Eastern and Western medicine. CPHC got its beginnings in 1929 as the first health center operated by the San Francisco Department of Public Health at the Commodore Stockton School. The health center moved several times. In 1969, construction started on the building at 1490 Mason St., which later became the Chinatown Public Health Center. Today, the clinic focuses on patient-centered and team-based care to serve the whole patient, a primary care model of the San Francisco Health Network. In addition to primary care services, patients can be treated by an onsite psychiatrist, podiatrist, nutritionist and dentist. CPHC also continues to support immigrants new to San Francisco by providing educational classes in Chinese, like Stop Smoking Tea Talk and CPR courses.

Students receive rapid HIV testing at school health fair

On November 12- 13th, Primary Care's Community Health Programs for Youth (CHPY) and Population Health's Community Health, Equity & Promotion (CHEP) collaborated with Balboa High School's health education classes to host a health fair for students. Shannon Wirth, CHPY; Eva Cardoza, CHPY; Theresa Ick, CHEP; Rachel Cabugao, CHEP; and UCSF Nurse Practitioner Students provided health education services to 164 ninth grade students at Balboa High School. A total of 104 students getting rapid HIV testing in the Health and Wellness Center. This event led to 19 behavioral health referrals and nine medical referrals. Thank you to CHPY, CHEP, SFUSD and UCSF for their hard work and dedication to the youth at Balboa High School.

Zuckerberg SF General hosting holiday toy run on Dec. 8th

Zuckerberg San Francisco General (ZSFG) will brighten another holiday season for children and their families by hosting the 36th annual Harley Davidson toy run. On December 8th at 9 a.m., the Dudley Perkins Toy Run will be at the South San Francisco dealership, where riders will donate toys before their trip to ZSFG. At 10:30 a.m., you can help ZSFG staff greet the riders at the main entrance of Building 25, 1001 Potrero Ave. Carolers will kick off the event with songs. Riders will be welcomed by Dr. Susan Ehrlich, CEO at ZSFG, and Dr. Curtis Chan, Medical Director of Maternal, Child and Adolescent Health. For more information and to RSVP, visit: bit.ly/HDtoyrun2019. For an event agenda, visit: bit.ly/ZSFGtoyrunAgenda2019.

Zuckerberg SF General hosting Children's Holiday Party on Dec. 13th

On December 13th, Volunteer Services will be organizing the annual Children's Holiday Party from 2 to 5 p.m. in buildings 5 and 25 at Zuckerberg San Francisco General (ZSFG). The public and DPH staff are all invited to participate. Contributions can be made by donating a toy, a monetary gift, or by volunteering. The event will feature music from Naté Soulsanger and Gail Edwards and the Bel Canto Flutes, a photo booth with Santa, a magician, face painting, and more. To learn about participating, donating and volunteering at the party, visit: bit.ly/ZSFGchp2019. For a party agenda, visit: bit.ly/chpagenda121319.

Medical Clowns Grand Rounds

On November 2nd, the Medical Clowns held their fourth annual Grand Rounds fundraiser in Gerald Simon Theater. The Medical Clowns are an organization that Laguna Honda has partnered with to provide supplemental therapeutic activity for residents diagnosed with dementia or other memory care needs. On select days, the Medical Clowns dress up in fun costumes and perform their humorous acts on resident neighborhoods. The laughter they draw from residents have been beneficial to the overall care plan for many

individuals. Proceeds from the event go towards helping them sustain their mission of helping residents of the hospital continue to laugh and enjoy life.

Laguna Honda Network Trail Ground Opening

On September 28th, San Francisco Urban Riders and Laguna Honda, in collaboration with Supervisor Norman Yee's office held an exclusive ground-breaking ceremony for the newly minted network of trails behind Laguna Honda's campus. The event drew a sizable crowd of more than 80 people who were provided guided trail hike tours to explore the area. President of the Board of Supervisor Norman Yee was in attendance, along with Laguna Honda leadership to welcome neighbors and community groups in opening this new set of trails.

DPH in the News (Nov 19 – Nov 26 2019)

Hoodline, Nov 26 2019, SF Eats: The Detour plans menu revamp, Tartine re-opens and Juice Portal debuts

<https://hoodline.com/2019/11/sf-eats-the-detour-prepares-to-revamp-its-food-menu-tartine-re-opens-and-juice-portal-debuts>

SF Gate, Nov 25 2019, Tartine Bakery reopens, apologizes after failed health inspection

<https://www.sfgate.com/food/article/Tartine-Bakery-reopens-failed-health-inspection-14861982.php?ipid=newsrecirc>

SF Chronicle, Nov 25 2019, As group home closes, mentally ill may end up in shelter

<https://www.sfchronicle.com/politics/article/We-ve-created-this-calamity-As-group-14862246.php>

Becker Hospital, Nov 25 2019, SF hospital failed CMS reinspection after patient abuse scandal

<https://www.beckershospitalreview.com/quality/san-francisco-hospital-failed-cms-reinspection-after-patient-abuse-scandal.html>

SF Examiner, Nov 24 2019, City struggled to fix Laguna Honda after patient abuse scandal

<https://www.sfexaminer.com/news/documents-show-city-struggled-to-fix-laguna-honda-after-patient-abuse-scandal/>

Fooshya, Nov 24 2019, Tartine Bakery closed by well being division for "mice droppings" in meals prep space

<https://fooshya.com/2019/11/24/tartine-bakery-closed-by-well-being-division-for-mice-droppings-in-meals-prep-space/>

Eater SF, Nov 23 2019, Tartine Bakery's Mission location is closed due to repeated rodent issues

<https://sf.eater.com/2019/11/23/20979306/tartine-rats-rodents-dph-mission>

SF Examiner, Nov 23 2019, Tartine Bakery closed by health department for "mice droppings" in food prep area

<https://www.sfexaminer.com/the-city/tartine-bakery-closed-by-health-inspectors-for-mice-droppings-in-food-prep-area/>

KSTE, Nov 23 2019, SF homeless population is reportedly double what we thought

<https://kste.iheart.com/featured/sacramentos-latest-news/content/2019-11-22-san-francisco-homeless-population-is-reportedly-double-what-we-thought/>

SF Gate, Nov 22 2019, San Francisco's Tartine Bakery on Guerrero closed by health inspectors due to rodent infestation

<https://www.sfgate.com/food/article/Tartine-Bakery-on-Guerrero-closed-by-health-14856702.php>

NYT, Nov 21 2019, Homeless numbers in SF is much worse, according to City data

<https://www.latestnigeriannews.com/news/7904661/homeless-numbers-in-san-francisco-much-worse-according-to-city-data.html>

Curbed, Nov 20 2019, SF homeless population may be more than double what we think

<https://sf.curbed.com/2019/11/20/20973811/sf-homeless-count-department-public-health-san-francisco>

**ZUCKERBERG SAN FRANCISCO GENERAL
HOSPITAL & TRAUMA CENTER**

November 2019

Governing Body Report - Credentialing Summary

(11/13/19 MEC)

	11/2019	07/2019 to 07/2020
<i>New Appointments</i>	7	79
Reinstatements		
<i>Reappointments</i>	44	193
Delinquencies:		
Reappointment Denials:		
Resigned/Retired:	11	97
<i>Disciplinary Actions</i>		
Administrative Suspension		1
<i>Restriction/Limitation-Privileges</i>		
Deceased		
<i>Changes in Privileges</i>		
Voluntary Relinquishments	4	34
Additions	18	45
Proctorship Completed	12	78

Current Statistics – as of 10/30/2019		
Active Staff	555	
<i>Courtesy Staff</i>	574	
Affiliated Professionals (non-physicians)	284	
TOTAL MEMBERS	1413	

<i>Applications in Process</i>	18
Applications Withdrawn Month of November 2019	1
SFGH Reappointments in Process 12/01/2019 to 2/29/2020	176

LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

November 2019
Health Commission - Director of Health Report
 (11/7/19 MEC)

	November	(FY 2019-2020) Year-to-Date
<i>New Appointments</i>	0	8
Reinstatements	0	0
<i>Reappointments</i>	8	29
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired	0	7
<i>Disciplinary Actions</i>	0	0
<i>Restriction/Limitation-Privileges</i>	0	0
Deceased	0	0
<i>Changes in Privileges</i>		
Additions	0	1
Voluntary Relinquishments	0	0
Proctorship Completed	0	1
Proctorship Extension	0	0

Current Statistics – as of 11/05/2019	
Active Medical Staff	36
As-Needed Medical Staff	16
<i>External Consultant Medical Staff</i>	45
<i>Courtesy Medical Staff</i>	2
<i>Affiliated Health Practitioners</i>	13
TOTAL MEMBERS	112

Applications in Process	1
Applications Withdrawn this month	0

Commissioner Comments:

Regarding the students receiving HIV rapid tests, Commissioner Giraudo asked for the status of the behavioral health referrals. Hali Hammer MD, Director of San Francisco Health Network Ambulatory Care, stated that there are behavioral health services onsite at Balboa High School and added that she will send follow-up information through Mr. Morewitz.

Commissioner Chow congratulated Dr. Colfax for the new 72 behavior health beds on Treasure Island and asked how clients in those services access other necessary services in San Francisco. Dr. Colfax that there are several transportation options to assist these individuals in accessing services in other parts of San Francisco.

4) GENERAL PUBLIC COMMENT

Christa Duran, ZSFG ED nurse, stated that the day before was difficult for a PES nurse, who is a single mother with 3 children, because she was mandated to work an extra shift with only 30 minutes notice. Due to a nurse leaving early because it was intolerable, the nurse conducted triage and had 9 patients to cover. This resulted in lower quality of care and unnecessary stress on staff. She added that this is a crisis situation and suggested

that the SFDPH use the \$96 million in surplus funds to deal with these staffing issues. She is not happy that only ZSFG administration is presenting at the December 10, 2019 ZSFG JCC meeting.

Julie, who has worked at ZSFG as an ED nurse for 20 years, stated that she has a moral crisis every day coming to work. A survey of ED workers showed that the stressful working environment has resulted in increased retirements and 65% of the respondents feeling hopeless. She added that regulatory agencies have been called about these issues. She also stated that this is a crisis situation.

5) FINANCE AND PLANNING COMMITTEE

Commissioner Chow chaired the Committee meeting. He stated that the Committee recommended that the full Health Commission approve all the items on the Consent Calendar.

6) CONSENT CALENDAR

Action Taken: The following were unanimously approved by the Health Commission:

- DECEMBER 2019 CONTRACTS REPORT
- REQUEST FOR APPROVAL OF A NEW CONTRACT WITH AYA HEALTHCARE, IN THE AMOUNT OF \$9,840,000, TO PROVIDE AS-NEEDED, TEMPORARY TRAVELING NURSE REGISTRY PERSONNEL TO THE SAN FRANCISCO HEALTH NETWORK, ZUCKERBERG SAN FRANCISCO GENERAL HOSPITAL & TRAUMA CENTER (ZSFG), LAGUNA HONDA HOSPITAL (LHH) AND OTHER SAN FRANCISCO HEALTH NETWORK FACILITIES, FOR THE TERM OF DECEMBER 1, 2019 THROUGH JUNE 30, 2024 (4 YEARS AND 7 MONTHS).
- REQUEST FOR APPROVAL OF A NEW CONTRACT WITH HEALTHSPACE USA, INC., FOR THE PURCHASE OF A FULLY CONFIGURED VERSION OF HEALTHSPACE CLOUD SUITE FOR THE ENVIRONMENTAL HEALTH BRANCH OF THE DEPARTMENT OF PUBLIC HEALTH. THE AGREEMENT SHALL BE IN THE AMOUNT OF \$1,698,003 FOR THE PERIOD OF JANUARY 1, 2020 TO DECEMBER 31, 2024 (60 MONTHS).

7) POPULATION HEALTH DIVISION TRUE NORTH

Tomas Aragon, MD, DrPH, Director, presented the item. He encouraged the Commissioners to keep in mind the following questions to ask in regard to outcomes:

- 1) How did you do?
- 2) How well did you do it?
- 3) Is anyone better off?

Dr. Colfax thanked Dr. Aragon for his leadership and noted that the Population Health Division has been working more closely with the San Francisco Health Network to strength a community response for behavioral health initiatives. He also suggested that the Commission receive a presentation on lessons learned from the SFDPH work on improving blood pressure rates for African American patients. He added that work in this area resulted in improvements in all populations.

Commissioner Comments:

Commissioners Green, Giraudo, and Loyce noted the importance of outcome measures and asked Dr. Aragon to return to the Commission when draft metrics are finalized.

Commissioner Chow thanked Dr. Aragon for the update on vaping and requested the upcoming article which Dr. Aragon is co-authoring on the topic.

8) DPH OFFICE OF HEALTH EQUITY

Ayanna Bennett, MD, Director, presented the item.

Dr. Colfax stated that the SFDPH is focusing on equity issues with staff and equity outcomes in the community. He noted that he asked Michael Brown, the SFDPH Director of Human Resources, to work with the City on its equity efforts. The overall goal is to make transformative change; the Office of Health Equity is catalytic. The responsibility of equity at the SFDPH is with every employee. He thanked Dr. Bennett for her impactful leadership on these issues.

Public Comment:

Jennifer Esteen stated that patients should be treated and spoken to in their native language. For example, when treating a delirious patient, it is not appropriate to call a translator if a staff person present speaks the relevant language. She added that patients are marginalized based on their diagnosis. She also stated that people living in board and care homes are being pushed out of the city.

Commissioner Comments:

Commissioner Giraudo asked how the changes in policy and practice will be measured at the SFDPH. Dr. Bennett stated that the SFDPH will employ a department-wide Respect policy soon. The outcomes will be to see a positive change in the Staff Engagement Survey question responses regarding witnessing/experiencing disrespectful behavior. In addition, for specific programs targeting Black/African Americans and members of the Latinx population, lengthening of participant tenure in these programs will be the measure of staff outreach and care efforts.

Commissioner Bernal asked if the expectation is to see an increase in awareness of equity-related problems for those SFDPH employees who had previously responded not having awareness of equity-related issues at the SFDPH. Dr. Bennett stated that the SFDPH hopes to increase awareness of equity issues for this cohort so that all SFDPH employees see equity as an organization issue. She added that the SFDPH also hopes to lower the scores for those employees that previously responded that the SFDPH has a high level of problematic equity issues.

Commissioner Bernal asked if there is a timeline to bring sexual orientation and gender (SOGI) data goals back to the Commission. Dr. Bennett stated the EPIC implementation earlier this year reset the workflow on SOGI data and efforts are currently underway to ensure stable SOGI data flow in EPIC. She recommended reporting back to the Commission in the fall on this issue.

Commissioner Green thanked Dr. Bennett for the excellent presentation. She asked how the SFDPH employee responses to the Staff Engagement Survey compares to other counties in the area. She also asked for information regarding a possible dashboard for the Commission to monitor the SFDPH progress on equity issues. Dr. Bennett stated that the survey question is used across the country and noted that the question is not written in a way to best describe the relevant issues. She added that the SFDPH is developing equity-related outcomes for its sections which she will report on when she returns in the fall to discuss SOGI data.

Commissioner Chow stated that he is hopeful that Dr. Bennett can help create impactful change at the SFDPH. He is concerned that the SFDPH, in its new Office of Health Equity, not lose the progress already made on important health outcomes for the African American population. Dr. Bennett stated that the entire SFDPH will be working on equity issues. The plan is to expand efforts that have already been successful with the Black/African American population.

Commissioner Guillermo noted that Dr. Bennett has put together wonderful expectations for these very important topics. She asked Dr. Bennett to forward to the Commission responses to the following requests:

- 1) How will the SFDPH measure its achievement of workforce goals and its impact on health equity.

- 2) Explain how the SFDPH benefits from its participation in the Government Alliance of Race and Equity (GARE).
- 3) How does SFDPH equity work inform similar efforts throughout the City?
- 4) How does the SFPDH equity work impact its contractors; how does its contractors' equity work impact the SFDPH?

Commissioner Loyce asked for Dr. Bennett to submit in writing information regarding SFDPH initiatives regarding recruitment, hiring, disciplinary, and retention of African American employees .

Commissioner Loyce requested written material on GARE and health equity. Dr. Bennett stated that she will forward articles through Mr. Morewitz

9) SFDPH FY18-19 FOURTH QUARTER FINANCIAL REPORT

Greg Wagner, SFDPH Chief Financial Officer, presented the item.

Dr. Colfax thanked Mr. Wagner and his team for their ongoing effective leadership.

Commissioner Comments:

Commissioner Chow thanked Mr. Wagner and his team for another good year of fiscal management. He asked if any of the SFDPH surplus fund is EPIC funding. Mr. Wagner stated that the management reserve is a separate fund that is meant to help offset risk of revenue loss or economic downturn; the SFDPH has a separate fund for EPIC.

Commissioner Green asked for clarification on the funding for staffing. Mr. Wagner stated that the SFDPH has spent a bit over its budgeted amount for salaries. This means that it must prioritize positions for hiring in order to abide by the limitations of the expenditure authority that it is granted by the CCSF. He added that the SFDPH is aggressively attempting to hire necessary permanent patient care-related positions at both hospitals.

10) OTHER BUSINESS:

Mr. Morewitz noted that the next Commission meeting would take place at Laguna Honda Hospital.

11) JOINT CONFERENCE COMMITTEE REPORTS

This item was not discussed because no JCC meetings have taken place since the last Health Commission meeting.

12) ADJOURNMENT

The meeting was adjourned at 6:26pm.